



**Starting Jan. 5, 2022 a phone is all you need to be connected with the New England VA Health Connect care team.**

A nurse will listen to your concerns, review your health records, and recommend what to do next. Depending on your symptoms, we may offer to schedule you a virtual appointment later that day.

VA Health Connect allows you to see a provider where you have internet access using your smartphone, tablet, or computer.

**VA**



U.S. Department  
of Veterans Affairs

New England  
Health Care System

Introducing our new  
24/7  
virtual care service.

# VA Health Connect

*The Right Care, Right Now.*

[www.newengland.va.gov](http://www.newengland.va.gov)



Health Connect is VA's new virtual service that makes it easier for you to get

*The Right Care, Right Now.*

With VA Health Connect, you can ask questions and find information over the phone whenever works for you, and if necessary, be seen virtually by a VA provider.

With VA Health Connect you can:

- ★ Talk to a provider
- ★ Ask questions about medications
- ★ Refill medications
- ★ Address mental health concerns
- ★ Receive lab test results
- ★ Schedule, verify, or reschedule primary care appointments
- ★ Get assistance with referrals
- ★ Receive patient education

Here are the phone numbers for your local VA Health Connect:

Facility	Local Number	Toll Free Number
Bedford	781-687-2000	800-838-6331
Boston	857-364-4418	800-865-3384
Connecticut	860-666-6951 x8915	866-808-7921
Manchester	603-624-4366 x3199	800-892-8384
Northampton/Leeds	413-582-3027 x6363	none
Providence	401-457-3336	866-363-4486
Togus	207-623-8411 x7490	877-421-8263
White River Junction	802-295-9363 x6364	866-687-8387

