

great service at the VA - thanks

VA NEEDS A FULL SERVICE HOSPITAL IN NH!!!

treated by different hospitalist teams, a "self segregation." Inpatient medical care at local community hospital is hampered by transfer of data and patient signout to VA providers. If a community hospital acquires a VA contract to be its "preferred community hospital," then Community hospital provider-VA provider communication has to mimic a typical hospital system. (ie. directory of VA and non-VA pager contact, phone contact, inpatient to outpatient/vice-versa signouts, and complete and real-time bidirectional transfer of notes). Furthermore, Manchester VAMC should continue to direct veterans with more complicated diseases that are better managed at an academic hospital such as the Boston VA/WRJ VA systems as the preferred units or another academic quaternary hospital center.

but the plans include the same amount of rooms as we have currently. If we do not have more rooms, we could remain in the same space and use the money for something else. The urgent care should be modeled after an emergency department, to provide more thorough and integrative care. The current model leaves much to be desired.

Keep the choice program

I would love a new gym. Please do not get rid of the old workout room until we have something else sufficient. Getting rid of the old gym would be sending the wrong message to an already obese staff.

I would use the heated pool 3x/wk--great idea for many veteran who have difficulty exercising because knee & back pain.

Manchester VAMC needs to be held together as a beacon of hope to new and old veterans alike. Breaking up the buildings more would destroy this image. Without having the resources of a full fledged hospital, it must also be considered that certain services, like psych, may be more safely made available at community hospitals that can provide support to a larger array of needs.

Hard to answer without the statistics backing my decisions

If the VA is going to sink half a billion dollars into a new hospital in NH it needs to be on a new piece of real estate that's easily accessible from major roadways and NOT surrounded by residential construction. Ten years worth of significant construction projects on the existing campus will not be sustainable without emptying significant portions of the medical center.

If there was a gym and pool. You could also have personal trainers. Like vets that are certified for personal no comments

Please consider a half court basketball area inside, and a weight room, with fitness classes taught at the va, Thank you.

are these really options that will be available within the next few years or is this just one of many studies to be done before a decision is made?

This was sent out to employees but is geared towards Veterans

In evaluating the existing capabilities of the Manchester VA, please consider that much of the existing facilities must be replaced due to age or condition, and cannot currently be completed without impacting patient care.

I think we need to look more into mainstreaming services but the current system is not working.

NEW VA HOSPITAL IN MANCHESTER!

NOne

I think that we should absolutely expand our current facility. We should offer more services and include a CBOC further north for the north country.

possibilities of things that could happen at the VAMC, Manchester? There are several items I have suggested to the past two Directors and I believe have fallen on deaf ears. Since parking is one of the leading causes of dissatisfaction with our Veterans, I would like to suggest building a large, 3+ level parking garage in the lower parking lot (with the ability to extend the number of levels if needed) with an enclosed walkway to the main building. I would also like to see several parking spaces, in the current parking lot out front, with signs stating: "THIS PARKING SPACE IS FOR HANDICAP VANS ONLY". There are several Veterans that come to the VA by 0630hrs on the days they have appointments so they can get a handicap space even if their appointment is not until late morning or early afternoon (I can provide names of Veterans upon request). The current wheelchair lift gets "frozen" during the winter and breaks down throughout the year and there are only 2 ways to get our Veterans inside the building: 1) drive to the side of the Medical Center to the CLC entrance or use the ramp at the Mountain Entrance. Both are suitable options during nice weather, however, using the UNCOVERED ramp during the icy winter days and rainy days the rest of the year can prove to be a safety issue. Prior to the "new" Mountain section opening, I asked if there was a dual type of cover for the new ramp, one for 3 seasons, where only a cover would be needed in case of rain or on bright sunny days and one for the winter months with side windows to allow light in and keep the snow and wind out and to prevent a serious icy situation. I have some other ideas, but this is a good start. Thank you for taking the time to read through this. Lee Bowley, MS, MHC AMSA

The NH veterans deserve and need a full service hospital

While the community partnerships have allowed veterans to receive services outside of the VA during the absence of these services due to flooding, it does not seem sustainable to continue to provide this care under the current arrangements. The space available for MVAMC staff members to provide this care is minimal, and some of the partnerships require a great bit of travel for the staff. Veterans have also stated their preference to receive their care at the MVAMC.

lets get going on this on these things please

I think we need to modernize our structures to support a more robust outpatient care center much like Dartmouth has here in Manchester and the big surgeries go to hospitals in the community. They have more specialists and our veterans deserve more.

no comment

Primary Care: We need a more comprehensive way to capture workload credit, when staff need to stay or skip lunch/breaks to handle patient care, this time needs a way of being captured so that true use of employees' time is logged.

great improvements need to be made to the current manchester location as it is old and falling apart, a new building is needed desperately

The VA surgical services needs to open the OR as soon as possible....

VA Primary Care with Community Specialty Care

Please take a look at current middle management and AES results. Morale has been down for years and nothing is ever down about it. Thank you

doesn't make any sense to build a new campus for services that already exist in the community. will compete for the same few trained qualified staff to run it.

We need to foster and expanding on the community care program. We have community partners that would rather work with us than work against us. Lets focus on updating the Manchester facility..Create a more friendly handicap are for our veterans and our staff...WE should not focus on creating a new building as money goes fast and we would need more mney than we are able to get. Work on creating better relationships with hospitals that have OR rooms/time for us to utalize..

Thanks for seeking Veteran input. Look forward to results.

None at this time.

I think the Manchester VA has excellent and qualified staff. I would like to see the VA services expanded at our facility and building updates made as needed. In addition, I think a pool and other fitness equipment for the use of staff would be excellent for a boost in moral. At this time, the administration does little or nothing to improve moral or make employees feel valued.

In general, I am most pleased with all the services I receive at the Manchester VA and I think Dr. Montoya is doing an excellent job of correcting prior deficiencies.

I would like to see an expansion of services available for CLC/Palliative Care needs that serves a larger segment of our population (i.e. not only Veterans with a min. 70%SC rating). Also, an expansion of services for Veterans with Dementia and other issues that affect them as they age.

The VA is inheritor of the burden placed upon those entrusted with caring for those who pledged their all to uphold, protect, and defend the Constitution of the United States. To paraphrase President Abraham Lincoln we are: "To care for them who have borne the battle, and for their widowed, and their orphan". No other secular entity is entrusted with a greater mission, task or burden. Reliance upon this promise is inherent to the VA alone, and no other facility, no other system, no other Department is likely or more potently charged. No external organization has such a vision, commitment, or purpose. The VA must remain the bar by which Veterans can expect their sacrifices to be honored and cared for. Fulfillment of a mission this elevated requires concrete resolve and unrelenting perseverance to the call we have been given.

As a Veteran who is also an employee, my preference would be to see a robust facility in Manchester. But realistically, I understand that there will need to be local agreements to ensure a full spectrum of services are available. A huge problem with agreements is that the VA would need to stay on top of payments, the Veteran should never have to deal with any aspect of the payment process. The care offered in the community on behalf of the VA should be seamless and without any burden on the Veteran.

Personally, Manchester is too far away from me. The Dover, Portsmouth area fits my needs much better. Thank you for allowing us to take the survey!

I would like to see more services at the VA

Manchester needs to be a full service facility.

Good luck to the future

Keep firing the shit bag employees

I am not a vet

A fitness center would have to have hours not just during duty hours.

I like the Manchester VA but I think it lacks a lot of things to support veterans and we fall through the cracks!!! I want a bigger PT program to fix veterans like a larger Rehab facility. I also think vets should have case managers because I feel when I go between my PCP and see specialty Doctors there is not a lot of follow up or explanation when something happens.

The objective has to be to provide all clinical services in-state by any means possible, not send them to Boston which causes outrage