



David Kenney
Taskforce Co-Chair

JANUARY 3, 2018

Recorder: Michelle Virshup, Esq.

Date



Jennifer Lee, MD
Taskforce Co-Chair

1/4/2018

Date



Thomas Pasakarnis, Esq.
Alternate Designated Federal Officer

1/9/18

Date

<p>Future Meetings</p>			
<p>Facilitator: Tom Pasakarnis</p>	<p>The process for decision making at the next face-to-face meeting was discussed. At the next meeting, there will still be a significant amount of new data to process, but the Task Force will have to decide how to make decisions. One thing that would be helpful is for the Task Force to reach an agreement on the process and for that the final reports should look like (i.e. more similar to the Service Line reports or like something else). The hope is that the January meeting is a brainstorming session and a chance to formulate a plan going forward.</p> <p>This process may need the help of a trained facilitator. Tom Pasakarnis is trained as a facilitator, but will also probably bring in someone else either in person or as a consultant to help the groups set up a facilitation plan.</p> <p>The tentative timeline moving forward is that the Task Force can present some initial ideas to the SMAG in February, get and incorporate feedback, and then present the report at the SMAG meeting on April 12, 2018.</p> <p>A question was raised about whether any other VA medical centers have gone through this process. This is the first group of this type to do this kind of analysis within the VA, so this will be the benchmark going forward.</p>		

	<p>health beds at the Manchester VAMC, the space would be made available. Participants stated that it was difficult to find appropriate providers in the community, but they also felt that it would be hard for the VA to staff in-patient mental health space.</p> <p>Extended Care</p> <p>Participants felt that there multiple nursing homes available in the community, but that they may be cost-prohibitive to some Veterans. For example, the Tilton State Veteran's home has a waiting list of three years. None of the participants said they would use nursing home beds at Manchester, but they thought others might. All participants were in favor of in-home services in place of nursing home care.</p> <p>Discussion with the Task Force members. A question was raised about low turnout. While Lynne was concerned about the low numbers, she felt that it was reflective of the population group of the participants, and that it was as well publicized as it could have been.</p> <p>There was discussion about additional ways to elicit feedback from Veterans. Lynne Cannavo is going to work with Public Affairs to post the questions from the focus groups on the website. There was also discussion about redesigning the website so that it's clear the website is eliciting feedback for the Task Force. One option would be to make it so that a Veteran could click on a question to answer it. The cutoff date for feedback will be January 30, 2018. The focus group questions will also be publicized in the paper and will be pushed out through the VAC, VSOS, DVAs, and other organizations. There was also discussion about contacting New Hampshire colleges to post in their campus newspapers.</p>	<p>Lynne Cannavo – Work with Public Affairs to put the focus group questions on the website, fix the format of the website, and publicize the questions in local newspapers</p>	<p>December 30, 2017</p>	<p>Open</p>
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	<p>hospital," but then again, they cared the most about good care as opposed to where the care is.</p> <p>Primary Care</p> <p>There were both positive and negative reactions to a potential "SeaCoast CBOC." There was a concern that some Veterans may have transportation issues with the movement of the CBOC, but they supported it if it resulted in expanded space, more Veterans getting seen, and more Providers available (especially in subspecialty care). There was general support for the proposed Dover location. There was also positive support for moving the Portsmouth CBOC off a military base, because the location presents access issues.</p> <p>The two female Veterans felt that it was reasonable to locate the Women's Clinic near Primary Care, as long as there was a separate waiting room and a separate entry way for female Veterans.</p> <p>Rehab</p> <p>The Veterans wanted access to physical therapy, audiology, chiropractic services, and acupuncture in the community when available. They were not interested in traveling to the CBOCs to access these services. None of the Veterans present were interested in a Wellness Center. While many did go to a gym or use a pool, they did so close to their home.</p> <p>Mental Health</p> <p>All the participants acknowledged that there was a growing need for SUD treatment for Veterans in New Hampshire, and that if there were in-patient mental</p>		
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VFW post at Manchester, and one in Newington, NH. The dates, times, and questions for the focus groups were advertised in a variety of ways: through Website, Radio, Television, communication with the VSO, and communication with the New Hampshire VFW and DAV posts. The focus groups were designed with limited, focus questions in a one-hour listening session format.

There were only a total of 16 participants in the focus groups. The age range of the participants was 62 – 84. Two of the participants were women. The majority of the participants (13 out of 16) were those who already used the VA system.

One consistent message from the focus groups was that they wanted any care (especially inpatient, but any care) delivered locally. They did not want to travel; they wanted it as close as possible. If they didn't live near a CBOC or the VAMC, they did not want to travel to access care. At the Newington focus group, some participants thought Veterans wouldn't use a CBOC "if it moved over the bridge" (in response to a possible new "SeaCoast" CBOC. The reasons behind this was that they wanted their family close by if they had to be inpatient, they didn't want to transfer back and forth between the VA and the Community, and there was concern about a lack of support services for subspecialty care at the VA. One Veteran went to community hospital, and he went right from being admitted for a heart attack to having open heart surgery, which he would not be able to do in the VA system. Feedback on specific Service Lines included below.

Medicine/Surgery Line

There was not a lot of support for a VA "hospital within a

	<p>by the Task Force members, and the January 22 phone call will be from 3:00 – 4:30pm.</p> <p>One of the main focuses of the January meeting will be the Market Assessment.</p> <p>The Co-Chairs then introduced the meeting. They reiterated that all information and data that is being presented, including the Market Assessment and the Master Planning presentation, are starting points and not the end all be all of ideas and solutions. The hope is that the creative juices will be flowing for the January meeting. The Secretary wants creative thinking, and all options are on the table for recommendations that reflect the need of Veterans in the state of New Hampshire.</p> <p>Dr. Lee announced that after the last meeting, Dr. Mayo-Smith decided that because he had fulfilled his reporting duties in terms of the effort to change the culture at Manchester, he will be stepping aside from the Task Force deliberations moving forward, though he will be available to answer questions if necessary.</p>	the updated schedule		
<p>Focus Group Update Lynne Cannavo, VISN 1 Chief of Organizational Performance</p>	<p> Focus Group Update - December 2017.doc</p> <p>Lynne Cannavo presented an update on the Task Force focus groups.</p> <p>The new focus groups were in response to the options presented by the Service Lines. The questions were reviewed by the Acting CMO and the Co-Chairs of the Task Force Two focus groups were held, one at the</p>			

Strategic Planning & Analysis, VACO																			
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(P) Present (A) Absent (D) Designee (E) Excused

VA New Hampshire Vision 2025 Task Force Minutes – December 18, 2017

TOPIC	DISCUSSION/DECISIONS	RESPONSIBILITY - FOLLOW UP ACTIONS	TARGET DATE	STATUS
<p>Facilitator: Tom Pasakarnis</p> <p>Welcome/Comments David Kenney Taskforce Co-Chair & Chairman New Hampshire State Veterans Advisory Committee</p> <p>Jennifer Lee, MD Taskforce Co-Chair & Senior to Advisor to the Secretary, Department of Veterans Affairs</p>	<p>The next face-to-face meeting will be in Manchester on January 9th and 10th. Officially, the meeting is one and a half days, because there was no way to change the hours listed in the Federal Register. However, a full day of time has been reserved on the second day, in case the conversation goes over. Those traveling from out of state should plan accordingly.</p> <p>As a reminder to any non-members on the phone line, Task Force meetings are public but not interactive.</p> <p>If any Task Force member has a question regarding travel reimbursements, they should reach out to Tom Pasakarnis.</p> <p>Schedule of proposed future meetings:</p> <ul style="list-style-type: none"> o Proposed: <ul style="list-style-type: none"> ▪ January 22, 2017 - Phone meeting ▪ February 14 & 15, 2017 - F2F ▪ February 26, 2017 - Phone meeting ▪ March 14 & 15, 2017 - F2F <p>There was also a discussion about the need to extend the time of the phone calls, to leave more time for decision making. The proposed schedule was accepted</p>	<p>Patty Sami – Send an email to the Task Force members with</p>	<p>December 18, 2017</p>	<p>Closed</p>

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Committee Members	Title/Position	9/13/17	9/25/17	10/3-4/17	10/16/17	10/31-11/17	11/13/17	11/29-30/17	12/19/17						
Jennifer Lee, MD, Committee Co-Chair	VA Deputy Under Secretary for Health for Policy and Services					P/E	P	P/E	P						
Michael Mayo-Smith, MD, MPH	Network Director VISA 1	P	P	P	P										
David Kenney Committee Co-Chair	Chair of New Hampshire State Veterans Advisory Committee	P	P	P	P	P	P	P	P						
Stephen Ahnen, MBA	President NH Hospital Association	E	P	P	P	P	E	P	P						
Craig Coldwell, MD, MPH	Deputy Chief Medical Officer, VISA 1	P	P	P	P	P	P	P	P						
Edward DeAngelo, MD	Chief of Radiology, Manchester VAMC	P	E	P	A	E/P	A	P	A						
Maj. Gen. Gretchen S. Dunkelberger, U.S. Air Force (Ret.)	Former Air National Guard Assistant to the Surgeon General					P	P	P	P						
Erik Funk, MD	Staff Cardiologist, Manchester VAMC	P	P	P	P	P	P	P	P						
Amy Gartley, RN	Nurse Executive, VA Maine Healthcare System	P	E	P	P	P	P	P	P						
Robert Guldner	NH Disabled American Veterans	E	P	P	P	P	P	P	A						
Wanda Hunt, PharmD	Pharmacist, Manchester VAMC & President, NAGE Local	E	P	P	P	P	P	P	E						
Michael McCarten, DO	Representative NH Medical Society	P	P	P	P	P	P	E/P	P						
Susan Mackenzie, PhD	Medical Center Director, Providence VAMC	P	P	P	P	P	P	P	P						
Christine Stuppy	Executive Director,	P	P	P	P	P	P	P	P						